



NEW HYDE PARK-GARDEN CITY PARK
UNION FREE SCHOOL DISTRICT

Judith A. LaRocca
Director of Technology
New Hyde Park-Garden City Park Schools
1950 Hillside Ave.
New Hyde Park, N. Y. 11040
(516) 352- 5909 X 244
jlarocca@nhp-gcp.org

MEMO

To: District Email Users

From: Judith A. LaRocca

Date: January 27, 2009

Re: District Email at Home

We have recently updated our security certificate for our secure web-based email system. The website does have a valid security certificate at this time. You may have had trouble accessing the email website from home, as your web browser may have settings that are now blocking the site. There are several fixes for this, depending on the operating system and browser you have. *These fixes may or may not resolve the problem you are having, as everyone may be running different configurations on their home computer. These fixes are suggestions only, and you should be sure that they will not adversely affect your home computer prior to making any changes.*

1. If you are using Internet Explorer and have Windows XP, you can clear out all of your temporary internet files. This may delete the old certificate that your computer has and allow you to access the website with the new certificate. Go to Tools, Internet Options, General, Browsing History, Delete temporary files. This may delete any login information and browsing history that you have at home.
2. If you are using Firefox, go to Preferences, Encryption, Validation, and remove the checkbox for OCSP validation, click OK.
3. If you are using Internet Explorer and have Vista, you will need to go to Tools, Internet Options, Advanced, Security, and remove the checkboxes for Check for publisher's certificate revocation, and Check for server certificate revocation. Close Internet Explorer and reopen for the changes to apply.

Thank you.